

Customer feedback is essential for any business that looks for ways to improve as well as to confirm that it is doing things right. After each customer experience, RGB Services asks for direct feedback from the customer, looking for items of improvement as well as items that were particularly well done. In some cases, customers were asked to provide a general comment that would be used as references for future business opportunities. The following are a few of those comments:

"I have known Rick personally since 2003 when I joined Viking Industries as General Manager of the "VSA Division". At Viking Industries Rick has demonstrated exceptional skillset in re-aligning the HR strategies to provide the company with much needed talent. This has allowed the company to move forward in its expansion strategy and was tied directly to strong financial turnaround at its multi-plant locations. Rick brings a depth of both strategic and tactical skillset in the HR field that can only be acquired by experiences in global setting. I would highly recommend Rick to any organization and/or situation"

Brad Zak, Managing Director, BSLI Enterprises

"I have worked with Rick Bohn and RGB Services over the last nine years and found him to be a very versatile HR problem solver and business partner. No matter what the issue, Rick was able to quickly get up to speed and implement text book solutions to achieve text book results.

His ability to understand the needs of the business and translate those needs to the human resources within the company helped us to deliver the cultural and financial results we desired. Whether it was union negotiations, company startups, plant closures, or acquisition integration, we were always very impressed with the performance of Rick Bohn and RGB Services."

Jay Schabel, Chief Executive Office, Polyflow Corporation